

## THE 50-YEAR-OLD TEEN



Several years ago, Tracey Quinn remembers seeing the ActiVan vehicles and she thought that eventually she'd like to drive for them. In July 2018, Tracey joined the ActiVan team and started a new chapter of her life.

For Tracey, driving an ActiVan vehicle is not just a job, it's an adventure. "I can't believe I get paid to do what I'm doing," said Tracey. "I enjoy my customers; we laugh, sing, listen to music and have amazing conversations."

The job can get emotional sometimes. Tracey recalls a customer who once came to the vehicle upset and crying. Tracey gave the customer a hug and she managed to get her in a better mood. "Showing compassion helps people get through a hard day," said Tracey.

ActiVan's customer base is growing and that's why Tracey expects the service to expand. "It's a great service, we're friendly and fun. I encourage our riders to tell their friends as I love meeting new people."

Tracey is the youngest ActiVan driver. One of her senior clients calls her 'The 50-year-old teenager'. "This is my favourite nickname," she laughed.

## SUBSIDIZED TRANSIT OPTIONS IN HALTON HILLS

### Subsidized Transit Options

Get help with the cost of getting to and from work, school or personal trips. Subsidized Passes for Low Income Transit (SPLIT) offers eligible Halton Hills residents a subsidy for a portion of their local travel expenses.

Users qualify for SPLIT if they are:

- Low income registered ActiVan or Taxi Scrip Program users,
- Receiving assistance from Ontario Works or the Ontario Disability Support Program
- Government and privately sponsored refugees.

For questions or to apply for the SPLIT pass, call Halton Region at 311, or 905-825-6000; toll free 1-866-442-5866 or visit [haltonhills.ca/split](http://haltonhills.ca/split)



# ActiVan

January - March 2019

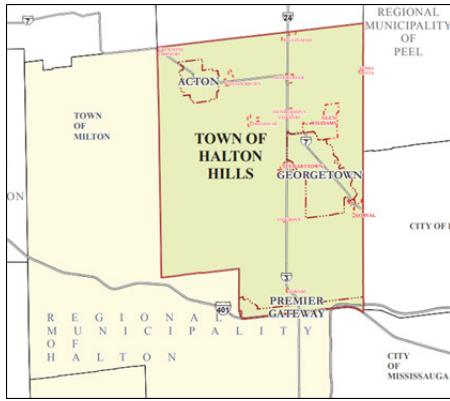
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# NEWS & ANNOUNCEMENTS

## ActiVan Boundaries

ActiVan travels anywhere within the municipal boundaries of Halton Hills. Whether it is for a medical appointment or a social program, ActiVan will provide convenient, specialized transportation. Call 905-702-6435.



## Winter Safety Tips

- Clear ramps, driveways and sidewalks of ice and snow
- Add ice grippers to the rubber tips on the end of canes for extra traction on slippery surfaces
- Wear shoes and boots with deep treads for extra traction
- Dress warmly as service might be delayed in inclement weather
- Repair mobility devices and get the tires properly inflated.

For up-to-date information regarding ActiVan service delays and/or service cancellations due to inclement weather visit [haltonhills.ca](http://haltonhills.ca) or call 905-702-6435.

## Taxi Scrip

Taxi scrip tickets are valid for rides with the following companies:

- EZ Taxi 905-873-9900\*
- GTown Taxi 905-873-2222\*
- McKab Taxi 905-877-1234

\* *Wheelchair accessible vehicle available.*

## New Activan Booking Hours

The ActiVan booking office is open Monday to Friday 7 a.m. to 6 p.m. for your booking convenience. Please provide 48-hour notice prior to travel. Call 905-702-6435.

## HOLIDAY SCHEDULE

ActiVan will be closed for service on **February 18, 2019 (Family Day).**

Call ActiVan at 905-702-6435 prior to the holiday to update your schedule and/or to make a booking. Note; reoccurring trips are automatically cancelled on holidays.

## EVENTS

### Tuesday, January 29

#### Men's Breakfast

**9:30 a.m.**

Hillview Active Living Centre - Acton  
\$7 for members, \$9 for non-members. Cut-off for sign up is Friday, January 25 at 3 p.m.

## EVENTS

### Tuesday, January 29

#### Beat the Blues - 11:30 a.m.

Hillview Active Living Centre - Georgetown  
Come dressed in colourful summer duds and enjoy a lunch and summery drinks to beat the winter blues. \$5 for members, \$10 for non-members. Call 905-877-6444 for tickets.

### Tuesday, February 7, 14 and 21

#### Introduction to iPhones - 10 a.m.

Hillview Active Living Centre - Georgetown  
Get familiar with your iPhone in this 3-part beginner series. Cost is \$10 per person for three classes. To register, call 905-877-6444.

### Monday, February 12

#### Messages of Love with Medium Tammarishka Kerman - 1 p.m.

Hillview Active Living Centre - Acton  
\$10 per person.

### Tuesday, March 5

#### Lunch and Learn with the Canadian Hearing Society - 12 noon

Catered lunch. \$9 for members, \$11 for non-members. Cut-off to sign up for the event is Friday, March 1 at 3 p.m.

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#### Hillview Active Living Centre in Georgetown:

*318 Guelph Street., Unit #9 rear entrance*

**Hillview Active Living Centre in Acton:**  
*415 Queen Street East*

## We Want to Know:

Let us know if you prefer to receive this bulletin electronically or if you require this information in an alternate accessible format. Contact ActiVan customer service at [activan@haltonhills.ca](mailto:activan@haltonhills.ca) or 905-702-6435.