



The Town of Halton Hills

Compendium of Achievements 2022-2026

Note: this document highlights select achievements only; it is not reflective of all accomplishments.

Corporate and Departmental Summary

2022 – 2026 Council Term Review

Office of the CAO

Project/Initiative	What it is	Benefit
Clerks		
By-law	Introduction of Administrative Monetary Penalties for non-parking regulatory by-laws	Provides for faster compliance with by-law violations without the need for POA courts.
Parking	Brought the control of Parking Officers back to the Town, away from a 3rd party company.	More control and accountability for staff who enforce the Town's parking by-laws.
Civil Marriage Ceremonies	Introduced civil marriage ceremonies at Town Hall expanding the clerks responsibilities. Since its inception we have married approximately 400 couples at Town Hall.	Provides a greater service for couples wishing to do a quick local ceremony then plan a destination wedding somewhere else.
Communications		
General	Corporate Communications provides professional support across the corporation, responsible for communications strategy, website, public engagement, social media, advertising, newsletters, media relations, graphic design and corporate issues.	The provision of clear, accurate, timely and transparent communications services supports informed decision-making, builds public trust and strengthens engagement with the community
Website	Over the term of Council, Communications responded to 3,160 website requests. Website demands continue to grow and staff are on track to reach over 1200 requests by year end. Staff have also been working with ITS from 2024-present to launch a new website to consolidate the Town's three public-facing sites (municipal, Invest Halton Hills, Visit Halton Hills).	Updated web content supports community knowledge. Launching a new municipal site (haltonhills.ca) in July 2026, achieves efficiencies through a unified backend, results in an improved user experience with better navigation, enhanced digital functionality and compliance with legislated accessibility standards.

Project/Initiative	What it is	Benefit
Campaigns	Campaigns typically employ a full suite of tactics such as social media, advertising (print and traditional), website updates, media relations, newsletter articles and targeted communications. Staff manage several annual programs and each year, support new initiatives as required. In 2026, the following new campaigns were launched: • Election • E-scooter • Goose control • Lithium battery safety	Good communications serve to inform, educate and engage the public. Annual campaigns included: • Pavement Management Program (Roads) • Earth Week • Emergency Preparedness Week (Fire) • Canine • Greener Homes Halton Hills • School Crossing Guard Appreciation Week • GO Green Halton Hills • Halton Hills Tree Sale • Tree Planting Events • Veterans Crosswalk • Winter Parking Restrictions • Winter Maintenance
Public Engagement	Communications staff manage the Town's public engagement platform letstalkhaltonhills.ca. All initiatives that have a consultation component are posted on the site. Staff prepare and post content, analyze inputs and create reports. Online consultation was conducted for 24 projects in 2023, 28 projects in 2024, 27 projects in 2025 and 23 projects in 2026.	Public engagement provides opportunities for residents to share their thoughts which in turn informs decision-making.
Internal Communications	Each year, the team supports the CAO in delivering 11 monthly messages and 2 Town Halls, along with a variety of other communications as required. Every 3 years, a comprehensive staff survey is issued. The development of the survey, results analysis and senior leader workshop to address the findings is completed internally by Communications staff.	Keeping staff informed and engaged, leads to higher rates of satisfaction, higher productivity and reduces turnover. The survey results are shared with staff which supports transparency and engagement. Specific issues identified in the survey are addressed through planned and deliberate actions that demonstrate accountability.
Mayor's Communications	Communications staff support the Mayor by writing remarks, preparing correspondence, presentations and certificates. Annually, staff respond to an estimated 100 requests.	The Mayor receives polished, professional communications materials that support her work.

Project/Initiative	What it is	Benefit
Strategic Initiatives		
Town of Halton Hills 2023-2026 Strategic Plan	Development of the 2023-2026 Strategic Plan that considered public consultation including input from a statistically significant resident telephone survey and resident focus groups. It established Council's Vision, Mission, Priorities and Objectives for Council's 2023-2026 Term.	Establishes a plan for Council and staff on the priorities to be pursued during Council's term that can be communicated to residents and be a basis for demonstrating the Town progress in achieving Council's and the community's priorities.
Strategic Plan Monitoring and Reporting	Two Strategic Planning Committees were established comprised of Members of Council to oversee progress of the Strategic Plan Objectives. Each committee was responsible for two Strategic Priority Areas. The committees received quarterly update reports from staff on the progress in achieving the Strategic Objectives in the Strategic Plan. A Strategic Plan Dashboard on the Town website tracks the implementation, outcomes, and impact of the Strategic Initiatives being implemented to achieve Council's Strategic Priorities.	Monitoring and reporting on progress in achieving Council's Strategic Priorities and Objectives is a commitment to keep Council and residents informed.

Project/Initiative	What it is	Benefit
Ongoing Support to the CAO	Assist the CAO in implementing council's decisions and establishing administrative practices and procedures to promote an effective organization. Undertake research and provide advice on practices, policy and programs of the municipality as mandated under S. 227 of the Municipal Act, including: • providing professional advice and information on overall organizational performance and advancing continuous improvement, e.g. managing the CAO Corporate Project Database. • advocating and protecting the Town's strategic interests through monitoring and partnerships with regional, provincial, and federal partners, boards, agencies and HHCEC, e.g. updating and managing the HHCEC/ToHH General Shareholder Agreement; submitting and supporting delegation requests to AMO and ROMA. • undertaking CAO-directed research, monitoring and preparing briefing materials and developing administrative policy and process initiatives, e.g. developing the Whistleblower Reporting Framework, addressing the Atura Power expansion, monitoring the Independent Electricity Service Operator (IESO), ROMA, AMO, FCM. • representing the CAO and providing input on corporate project steering committees and working groups, e.g. Asset Management, Information Technology Services Strategic Plan, Website Unity Project. • supporting the CAO as the representative of the single-shareholder (the Town) on the Board of Directors of HHCEC. • supporting the Town's Regional Council Members by reviewing and coordinating comments from the Town's perspective on the items in the Regional Council Meeting Agendas for each Regional Council Meeting held typically every four weeks.	Advances the effective and efficient administration of the municipality while implementing Council's decisions and meeting mandated operational requirements. Ensures the Town is aligned with Regional, Provincial and Federal initiatives and are in a strong position to respond.

Corporate & Emergency Services

Project/Initiative	What it is	Benefit
Information Technology Services		
Cybersecurity Awareness Training	An organizational initiative delivered through CIRA (Canadian Internet Registration Authority) that deploys an interactive, mandatory training platform for all Town technology users, including phishing simulations, scenario-based modules, and compliance tracking, rolled out in phases starting with ITS.	The Cyber Security Training Platform project strengthens organizational resilience by increasing staff awareness of cyber threats and promoting a culture of initiative-taking security. It ensures compliance with regulatory requirements and reduces risk through structured learning modules that improve incident response readiness.
Amanda Upgrade	A modernization project that transitions the Town's Amanda permitting, planning, and licensing platform to the latest supported version, deploying new application and database servers and preparing full integration with the upcoming Amanda Citizen Portal.	Improved Access and Service Delivery - Enables citizens and businesses to benefit from new features, integrated tools, mobile access, and integrating the upcoming Amanda Citizen Portal.
WebsiteHaltonhills.ca	The Website Unity project (ITS-Corp Communications) consolidates the Town's four public-facing sites (municipal, Invest Halton Hills, Visit Halton Hills, and the library) into a single, modernized, accessible CMS platform, guided by the Unified Website Strategy and Modernization Roadmap.	Haltonhills.ca now has improved Public Experience and Accessibility - A unified website structure provides residents and businesses with a clearer, more intuitive way to find information and services, reducing confusion and improving overall satisfaction, while ensuring compliance with accessibility standards.
Finance		
Succession Planning	The retirement of the Town's Treasurer at the end of 2025 provided an opportunity to implement a well-structured succession plan, resulting in a successful internal transition and three deserving internal promotions within the Finance team.	Strengthening organizational continuity and leadership capacity by retaining institutional knowledge, developing internal talent, and creating a clear pathway for future Finance leadership.
Unqualified Audit	Completed the year-end financial reporting process on schedule and received a clean audit opinion from KPMG, with no audit differences requiring adjustment.	Reinforces confidence in the Town's financial reporting, financial governance, and demonstrated the Finance team's ability to deliver accurate and timely financial statements.
Capital Scoring Matrix	Successfully redesigned the Capital Project Scoring Matrix in partnership with the Asset Management team, improving the Town's ability to objectively assess and prioritize capital initiatives through a comprehensive evaluation of corporate impact, risk, and strategic importance.	Improved transparency and consistency in capital decision-making, enabling Council and staff to better direct limited resources toward projects with the greatest strategic value, risk mitigation, and corporate impact.

Project/Initiative	What it is	Benefit
Fire		
Year 2 (2026) of the 5 year Master Fire Plan-Staffing Plan	12 Firefighters onboarded as of 2026 (A total of 20 Fire Service Staff Members will be hired by 2029).	Enhanced Public and Firefighter Safety
Provincial Community Emergency Preparedness Grant	\$32,000 received from the Provincial Government for Emergency Preparedness.	Enhancements to our Acton Fire Hall for Emergency Operations Centre.
Provincial Fire Protection Grant	\$51,000 received from the Provincial Government for Community Fire Protection.	Enhancements for Personal Protective Equipment.
Disposal of Assets	\$100,000 received from the selling of Fire Department assets.	Monies from the sale will be directed back into the Corporation.
Encampment Response Team	Implementation of new joint encampment response team, consisting of Town Staff & HRPS personnel.	Safety enhancements for our vulnerable population.
Fire & Emergency Services Instructor NFPA 1041	All FT & PT Officers are now certified.	New Instructors are enabled to train Firefighters on the Fire Service Curriculum. As a result, external training costs are reduced.
Human Resources		
H&S Management System	Web-based system that assists in managing, tracking and documenting incidents, inspections, risk assessments and disability and return-to-work case management	Provides centralized location for real-time information to all stakeholders at the Town and external government agencies. Aids in meeting legal compliance under the Occupational Health and Safety Act, Workplace Safety and Insurance Act and Accessibility for Ontarians with Disabilities Act. Enables the collection and extraction of key statistics for analysis, risk mitigation, and continuous improvement.
Applicant Tracking System (ATS)	Web-based system that streamlines and better automates the job application process from start to finish	Streamlines the recruitment and selection process for external and internal job candidates, and hiring managers and Human Resources, by automating processes, communications, hiring and onboarding of new staff. Simplifies the application process for job candidates. Enables compliance with Employment Standards Act and ensuring protection of private and personal identifiable information.
Attraction & Retention Project - complete	With participation of stakeholders across the Town, this project determines the current needs, gaps, and priorities of the Town from an attraction retention of talent perspective	Provides the Town with a roadmap that outlines areas to improve the Town's ability to attract and retain qualified, skilled and engaged staff to drive its business now and into the future.

Transportation & Public Works

Project/Initiative	What it is	Benefit
Building Services		
New Building By-law for the 2024 Ontario Building Code	A new by-law established to administer the 2024 Ontario Building Code, effective January 1, 2025. It includes electronic permit submission, permit deferral and partial-permit provisions.	Provides an electronic submission option for applicants. Creates a defined way to request more construction time before potential permit revocation. Supports larger project schedules through partial permits. Provides an electronic submission option for applicants. Creates a defined way to request more construction time before potential permit revocation. Supports larger project schedules through partial permits.
Building (Plumbing) Permit Fee Grant Pilot	A 2024–2025 pilot for qualifying flood prevention work, including backwater valves, sump pumps, weeping tile disconnections and specified sanitary service work.	Provides permit fee grants to qualifying residents affected by basement flooding. Encourages eligible flood prevention improvements. Provides permit fee grants to qualifying residents affected by basement flooding. Encourages eligible flood prevention improvements.
Backwater Valve Policy for Multi-Unit Buildings	A policy permitting backwater-valve installations in buildings containing more than one dwelling unit.	Supports the More Homes Built Faster initiative. Supports Halton Region’s enhanced basement flood-mitigation program. Supports the More Homes Built Faster initiative. Supports Halton Region’s enhanced basement flood-mitigation program.
Updated Additional Residential Unit Guide	Updated resident guidance identifying enhancements and alternative design standards for secondary suites under the 2024 Ontario Building Code.	Gives residents current information on Code options for secondary suites. Supports applicants pursuing additional residential units. Gives residents current information on Code options for secondary suites. Supports applicants pursuing additional residential units.

Project/Initiative	What it is	Benefit
Updated the Town of Halton Hills Residential Deck and Pool Enclosure Guides	Comprehensive guides for residential deck and pool enclosure permits, identifying applicable law considerations, application and drawing requirements, inspections, zoning considerations, and permit process.	Provides clear, accessible guidance on what is required to apply for residential deck and pool enclosure permits. Helps residents understand the permit process, zoning considerations, drawing expectations, inspection stages, and applicable law requirements before they begin work. Supports faster and smoother permit approvals when residents submit complete and accurate applications. Builds confidence in the Town's permit process by making expectations more predictable, transparent, and consistent. Provides clear, accessible guidance on what is required to apply for residential deck and pool enclosure permits. Helps residents understand the permit process, zoning considerations, drawing expectations, inspection stages, and applicable law requirements before they begin work. Supports faster and smoother permit approvals when residents submit complete and accurate applications. Builds confidence in the Town's permit process by making expectations more predictable, transparent, and consistent.
Proactive Inspection, Enforcement and Review Program	Inspection, enforcement and review services included 8,477 inspections in 2025, including 293 proactive inspections. Proactive work closed 90 inactive permits. The August 31 activity snapshot also reported 504 permits closed, 72 Orders, 3,092 Building Code plans reviews and 1,146 zoning reviews.	Advances compliance and public safety oversight. Reduces the inventory of inactive open permits. Demonstrates substantial plans-review, zoning-review and inspection activity. Advances compliance and public safety oversight. Reduces the inventory of inactive open permits. Demonstrates substantial plans-review, zoning-review and inspection activity.
Digital Property File Storage	A storage process was created for existing hard-copy permit files, with approximately 700 files digitized into AMANDA.	Improves record accessibility and searchability. Reduces physical storage requirements. Enhances secure digital storage and supports future digital service delivery. Improves record accessibility and searchability. Reduces physical storage requirements. Enhances secure digital storage and supports future digital service delivery.

Project/Initiative	What it is	Benefit
Development Engineering		
Review of Planning Act Applications	Technical review of Official Plan and Zoning Bylaw amendments, Plans of Subdivision and Site Plans	Development Engineering provides technical review for various Planning Act Applications. Our review includes review of privately owned and Town owned infrastructure related to stormwater management, storm water conveyance, road allowances, streetlights, noise mitigation, hydrogeology related well monitoring and Record of Site Conditions (RSC), ground water recharge associated with Source Water Protection, construction impact management and much more. Development Engineering provides technical review for various Planning Act Applications. Our review includes review of privately owned and Town owned infrastructure related to stormwater management, storm water conveyance, road allowances, streetlights, noise mitigation, hydrogeology related well monitoring and Record of Site Conditions (RSC), ground water recharge associated with Source Water Protection, construction impact management and much more.
Construction Oversight	Construction oversight, Inspections, and issues management for new developments related to residential, commercial and industrial properties.	Development Engineering staff provides general construction oversight and inspection for all development related construction projects. This includes projects on private land and projects with new Town owned assets that are being created. A significant effort was required to help mitigate construction impact to residences while supporting construction progress. Development Engineering staff provides general construction oversight and inspection for all development related construction projects. This includes projects on private land and projects with new Town owned assets that are being created. A significant effort was required to help mitigate construction impact to residences while supporting construction progress.

Project/Initiative	What it is	Benefit
Expedited Priority Development Applications	Successfully provided expedited review for two high profile Planning Act Applications (Mattamy Homes and Rice Group) that required approvals within specific timelines	Development Engineering shifted staff priorities and extended working hours to complete the technical review for two high profile applications within a tight timeline to accommodate hard deadlines. This included establishing a priority coordination process with other commenting agencies and divisions to address emerging design issues. Development Engineering shifted staff priorities and extended working hours to complete the technical review for two high profile applications within a tight timeline to accommodate hard deadlines. This included establishing a priority coordination process with other commenting agencies and divisions to address emerging design issues.
Road Occupancy Bylaw Update	Significant progress has been made to update the Road Occupancy Bylaw (formerly Excavation Bylaw).	This new Bylaw updates the language and integrates several processes and existing bylaws into one. It helps to create consolidated permit requirements and enforcement. It allows for efficient administration for third party work or uses within the Town road allowance and other Town lands. This new Bylaw updates the language and integrates several processes and existing bylaws into one. It helps to create consolidated permit requirements and enforcement. It allows for efficient administration for third party work or uses within the Town road allowance and other Town lands.
Consolidated Linear Infrastructure Environmental Compliance Approval (CLI ECA)	2025 CLI ECA Annual Report	This is a legislated requirement from the Ministry to report on our inspection, maintenance and repair to our existing stormwater infrastructure and conveyance systems. This is a legislated requirement from the Ministry to report on our inspection, maintenance and repair to our existing stormwater infrastructure and conveyance systems.
OLT Support	Reviewing, commenting and coordination of engineering related issues for several active OLT Appeals	Development Engineering staff have been supporting several OLT appeals to help advance associated development applications. This includes providing technical reviews related to stormwater management, hydrogeology, ground water infiltration, storm sewers, roadways design, grading and drainage. Development Engineering staff have been supporting several OLT appeals to help advance associated development applications. This includes providing technical reviews related to stormwater management, hydrogeology, ground water infiltration, storm sewers, roadways design, grading and drainage.

Project/Initiative	What it is	Benefit
Road Allowance Encroachment Policy	Establishing a Policy to address existing and anticipated private infrastructure encroachments within the public road allowance.	This policy will assist staff with recognizing, restricting and prohibiting private infrastructure encroachment within the public road allowance. This policy is required to support the Road Occupancy Bylaw currently in development. This policy will assist staff with recognizing, restricting and prohibiting private infrastructure encroachment within the public road allowance. This policy is required to support the Road Occupancy Bylaw currently in development.
Engineering & Construction		
Guelph St and Sinclair Ave Intersection Improvements	Intersection Improvement, Guelph Street and Sinclair Avenue through MTO's Connecting Links Program.	Completed the intersection improvement of Guelph Street and Sinclair Avenue with \$719,850 Provincial funding from the MTO's Connecting Links program. This included the construction of a multi-use path on Sinclair Avenue from Calvert Drive to Guelph Street. Completed the intersection improvement of Guelph Street and Sinclair Avenue with \$719,850 Provincial funding from the MTO's Connecting Links program. This included the construction of a multi-use path on Sinclair Avenue from Calvert Drive to Guelph Street.
Mill Street E and Main Street N Resurfacing (Acton)	Resurfacing Highway 7 (Mill Street E and Main Street N). Limits of the project: Eastern Ave to Main Street and St. Albans to Church Street through MTO's Connecting Links Program.	Completed the design and Construction of the Main Street and Mill Street resurfacing project in Downtown Acton with \$1,897,247 in Provincial funding from the MTO's Connecting Links program. Construction was completed Summer 2025. Completed the design and Construction of the Main Street and Mill Street resurfacing project in Downtown Acton with \$1,897,247 in Provincial funding from the MTO's Connecting Links program. Construction was completed Summer 2025.
Glen Lawson Reconstruction	Reconstruction of the exiting road which included the addition of a paved shoulder and storm water infrastructure.	The Town received a grant thru the ICIP (Investigating in Canada Infrastructure Program), specifically the RNIS (Rural and Northern Communities Infrastructure Stream). This grant was eligible for up to a total cost of \$1,875,000 across the Design, Tendering, and Construction phases. The Town received a grant thru the ICIP (Investigating in Canada Infrastructure Program), specifically the RNIS (Rural and Northern Communities Infrastructure Stream). This grant was eligible for up to a total cost of \$1,875,000 across the Design, Tendering, and Construction phases.

Project/Initiative	What it is	Benefit
Ontario Street and Ann Street Reconstruction	Reconstruction of road and bridge structures.	Project included the reconstruction of the existing road, including the addition of concrete curbs, storm sewer, sidewalks (missing links), and the rehabilitation of two bridges. Project included the reconstruction of the existing road, including the addition of concrete curbs, storm sewer, sidewalks (missing links), and the rehabilitation of two bridges.
Storm Water Masterplan Study	A study to evaluate the existing stormwater management system and make recommendations to bring the Town's storm infrastructure up to date with current best management practices.	The study provides the Town with an understanding of how the existing stormwater management network is functioning, identifies vulnerabilities and informs short- and long-range planning to improve its stormwater infrastructure. The study provides the Town with an understanding of how the existing stormwater management network is functioning, identifies vulnerabilities and informs short- and long-range planning to improve its stormwater infrastructure.
Pavement Management Program	Program includes resurfacing and minor reconstruction of local roads to maintain them in a state of good repair. This included the following 47 roads:	In the past 4 years, this included 47 roads (see below) and approximately 40 lane kilometers of road resurfacing of our road network maintaining them in a state of good repair.
	ROAD	SEGMENT TYPE OF WORK
	Mountainview Road South	Campbell Gate to Eden Place Resurfacing
	Pennington Crescent	Mountainview Road South to Pennington Cres. Resurfacing
	Sixth Line	20 Side Road to 22 Side Road Resurfacing
	Tenth Line	Steeles Avenue to 10 Side Road Resurfacing
	Todd Road	Mountainview Road North to Sinclair Avenue Resurfacing
	15 Side Road	300m east of Trafalgar Road to Main Street Resurfacing

Project/Initiative	What it is	Benefit
	Maple Avenue	Mountainview Road to River Drive Resurfacing
	Maple Avenue East	Maple Avenue to End Resurfacing
	Maple Avenue	Trafalgar Road to Main Street Active Trans.
	Mountainview Road North	John Street to Maple Avenue Resurfacing
	Sargent Road	Mountainview Road to End Minor Recon.
	Draper Street	George Street to James Street Resurfacing
	Evans Place	Mary Street to West End Resurfacing
	James Young Drive	Barber Drive to Argyll Road Resurfacing
	Lorne Street	Charles Street to Draper Street Resurfacing
	Mary Street	Princess Anne Drive to Cleaveholm Drive Resurfacing
	McGilvray Crescent	Delrex Boulevard to McGilvray Crescent Resurfacing
	Moultrey Crescent	Duncan Drive to Duncan Drive Resurfacing
	Smith Drive	Barber Drive to Barber Drive Resurfacing

Project/Initiative	What it is	Benefit
	William Street	Charles Street to Market Street Minor Recon.
	Fourth Line	Highway 7 to 1.2km south Resurfacing
	Harold Street	Princess Anne Drive to End Resurfacing
	Temple Road	Ewing Street to End Resurfacing
	Bonnette Street	Sommerville Road to Tanners Drive Resurfacing
	Cobblehill Road	Main Street S to Mill Street Resurfacing
	Cross Street	Main Street N to Guelph Street Minor Recon.
	Hall Road	170m S of Guelph St to Morden Neilson Way Resurfacing
	Hurst Street	Sommerville Road to Bonnette Street Resurfacing
	James Street	Charles Street to Draper Street Resurfacing
	Somerville Road	Tanners Drive to Tanners Drive Resurfacing
	17 Side Road	River Drive to Winston Churchill Blvd Resurfacing
	Beacon Gate	Jason Crescent to End Resurfacing

Project/Initiative	What it is	Benefit
	Cameron Street	Mill Street East to End Resurfacing
	Chantelay Crescent	15 Side Road to End Resurfacing
	Clare Court	Division Street to End Resurfacing
	Division Street	Wallace Street to McDonald Boulevard Resurfacing
	George Street	Mill Street to Division Street Resurfacing
	Halton Hills Drive	Maple Avenue to Princess Anne Drive Resurfacing
	Holmesway Place	Cobblehill Road to End Minor Recon.
	Jason Crescent	Ontario Street to Jason Crescent Resurfacing
	Market Street	Wesleyan Street to Mill Street Resurfacing
	McDonald Boulevard	Wallace Street to Churchill Road Resurfacing
	Tenth Line	22 Side Road to 0.3km South Resurfacing
	10 Side Road	RR 25 to Third Line Deviation Minor Recon.

Project/Initiative	What it is	Benefit
Bridge & Culvert Rehabilitations		The town completed the design and construction of five (5) bridges and five (5) culvert projects in the past 4 years. As well, five (5) active detail design assignments for future construction contracts commenced. The town completed the design and construction of five (5) bridges and five (5) culvert projects in the past 4 years. As well, five (5) active detail design assignments for future construction contracts commenced.
Maple Ave Noisewall Replacement (Rear of McClure Crt)	Guelph St and Gilmer Court	Completed the design, tender, and construction of the existing noisewall. Completed the design, tender, and construction of the existing noisewall.
Public Works		
Fuel Storage and Management System	Established a complete fuel station at the Operations Centre to serve Public Works, Activan and Fire Department equipment.	The use of the onsite fuel system and associated bulk fuel purchases provides savings over the Town's commercial gas station account. In addition to significant risk management and operational efficiency benefits, these savings are estimated to provide a payback period of less than 10 years. This fueling service at the Operations Centre results in greater operational efficiency due to fuel being available at the same location where equipment is stored. The use of the onsite fuel system and associated bulk fuel purchases provides savings over the Town's commercial gas station account. In addition to significant risk management and operational efficiency benefits, these savings are estimated to provide a payback period of less than 10 years. This fueling service at the Operations Centre results in greater operational efficiency due to fuel being available at the same location where equipment is stored.

Project/Initiative	What it is	Benefit
Rural Road Micro-Surfacing Program	Annual program to improve the condition of rural, surface treated roads.	This program utilizes micro-paving to improve the wearing surface on our rural roads, which is considered a superior alternative to traditional "surface treatment" ("tar & chip"). The renewed wear surface extends the useful life of the road and provides better driving conditions for vehicular traffic. This program is a critical component in cost-effectively maintaining rural road conditions, minimizing damage/liability claims and resident satisfaction. Over 33 km of rural road have been micro-surfaced in the past 4 years. This program utilizes micro-paving to improve the wearing surface on our rural roads, which is considered a superior alternative to traditional "surface treatment" ("tar & chip"). The renewed wear surface extends the useful life of the road and provides better driving conditions for vehicular traffic. This program is a critical component in cost-effectively maintaining rural road conditions, minimizing damage/liability claims and resident satisfaction. Over 33 km of rural road have been micro-surfaced in the past 4 years.
Transportation		
Initiated Mobility Master Plan	Development of a long-term transportation strategy that integrates walking, cycling, transit, roads, and emerging mobility options to guide future transportation investments.	Provides a comprehensive framework for building a safe, efficient, and sustainable transportation network that meets the needs of current and future residents. The plan supports population and employment growth by identifying transportation priorities, improving connectivity between communities and destinations, and promoting greater travel choice. By balancing investments across all modes of transportation, the Mobility Master Plan helps reduce traffic congestion, supports active and healthy lifestyles, enhances accessibility, and contributes to the Town's environmental and economic sustainability objectives. Provides a comprehensive framework for building a safe, efficient, and sustainable transportation network that meets the needs of current and future residents. The plan supports population and employment growth by identifying transportation priorities, improving connectivity between communities and destinations, and promoting greater travel choice. By balancing investments across all modes of transportation, the Mobility Master Plan helps reduce traffic congestion, supports active and healthy lifestyles, enhances accessibility, and contributes to the Town's environmental and economic sustainability objectives.

Project/Initiative	What it is	Benefit
Initiated Transit Implementation Plan	Development of a plan to improve transit services, routes, infrastructure, and accessibility throughout Halton Hills.	Establishes a roadmap for enhancing local transit services and improving connections to regional transit networks, employment areas, schools, healthcare facilities, and community destinations. The plan supports increased transit ridership by identifying opportunities to improve service reliability, accessibility, convenience, and coverage. Enhanced transit options help reduce reliance on single-occupant vehicles, provide greater mobility for youth, seniors, and individuals without access to a vehicle, reduce transportation-related emissions, and support a more inclusive, sustainable, and connected community. Establishes a roadmap for enhancing local transit services and improving connections to regional transit networks, employment areas, schools, healthcare facilities, and community destinations. The plan supports increased transit ridership by identifying opportunities to improve service reliability, accessibility, convenience, and coverage. Enhanced transit options help reduce reliance on single-occupant vehicles, provide greater mobility for youth, seniors, and individuals without access to a vehicle, reduce transportation-related emissions, and support a more inclusive, sustainable, and connected community.
Implementation of various traffic control devices	Installation of permanent Radar Message Boards, All-way Stop Controls, and Flashing Beacons.	Enhances road safety by reducing vehicle speeds, improving driver awareness and compliance with traffic regulations, and increasing visibility at key locations. These measures help reduce the likelihood and severity of collisions, improve safety for pedestrians and cyclists, and create safer intersections and crossings for all road users. The devices also support proactive traffic management and contribute to a safer, more comfortable transportation network for residents and visitors. Enhances road safety by reducing vehicle speeds, improving driver awareness and compliance with traffic regulations, and increasing visibility at key locations. These measures help reduce the likelihood and severity of collisions, improve safety for pedestrians and cyclists, and create safer intersections and crossings for all road users. The devices also support proactive traffic management and contribute to a safer, more comfortable transportation network for residents and visitors.

Project/Initiative	What it is	Benefit
Pedestrian Crossovers	Installation of designated pedestrian crossing locations with signage and pavement markings that require motorists to yield.	Improves pedestrian safety, increases connectivity, and encourages active transportation. Improves pedestrian safety, increases connectivity, and encourages active transportation.
Implementation of new sidewalk on McFarlane Drive	Construction of a new sidewalk on McFarlane Drive between Upper Canada Court and Guelph Street to address pedestrian safety concerns and provide a safer walking route to bus stops and commercial area on Guelph Street.	Improves pedestrian safety and accessibility, enhances connectivity to nearby destinations and transit stops, and encourages active transportation by providing a safe and accessible walking corridor at a safer crossing. Improves pedestrian safety and accessibility, enhances connectivity to nearby destinations and transit stops, and encourages active transportation by providing a safe and accessible walking corridor at a safer crossing.
Veteran Crosswalk Installation	Installation of commemorative veteran-themed crosswalks recognizing military service while providing a safe pedestrian crossing location.	Enhances pedestrian safety, supports community identity, and recognizes local veterans and their contributions. Enhances pedestrian safety, supports community identity, and recognizes local veterans and their contributions.
Neighbourhood Traffic Calming	Installation of intrusive and non-intrusive traffic calming measures through a comprehensive review, public consultation and Council endorsement.	Improves neighbourhood safety and livability by reducing vehicle speeds, discouraging shortcutting and aggressive driving behaviours, and enhancing conditions for pedestrians, cyclists, and other vulnerable road users. The program responds directly to resident concerns, promotes safer residential streets, while maintaining appropriate access for emergency and service vehicles. Improves neighbourhood safety and livability by reducing vehicle speeds, discouraging shortcutting and aggressive driving behaviours, and enhancing conditions for pedestrians, cyclists, and other vulnerable road users. The program responds directly to resident concerns, promotes safer residential streets, while maintaining appropriate access for emergency and service vehicles.

Project/Initiative	What it is	Benefit
School Zone Traffic Calming	Installation of intrusive and non-intrusive traffic calming measures within school zones.	Enhances safety in school areas by reducing vehicle speeds, improving driver awareness, and creating a safer environment for students walking, cycling, or being dropped off and picked up. These measures help reduce the risk and severity of collisions, encourage active transportation to and from school, and support safer, more comfortable school travel routes for families and the broader community. Enhances safety in school areas by reducing vehicle speeds, improving driver awareness, and creating a safer environment for students walking, cycling, or being dropped off and picked up. These measures help reduce the risk and severity of collisions, encourage active transportation to and from school, and support safer, more comfortable school travel routes for families and the broader community.
40 km/h Speed Limit Areas	Establishment of reduced speed zones within residential neighbourhoods and other sensitive areas.	Reduces collision severity, improves road safety for pedestrians and cyclists, and supports safer neighbourhood streets. Reduces collision severity, improves road safety for pedestrians and cyclists, and supports safer neighbourhood streets.

Planning & Development

Project/Initiative	What it is	Benefit
Legal Section		
Street Renaming	Guided the Town's process to successfully register a by-law to rename part of Tremaine Road to Carton Lane, while working with Region, Town, and Milton staff.	The Region of Halton successfully completed the Tremaine Road Improvement Project benefiting both Halton Hills and Milton.
Development Agreement	Created template for Town's first Minor Variance Agreement.	Allowed staff to impose conditions that could not otherwise be satisfied through the Planning Approval Process and allowed applicant to obtain required building permit.
Miscellaneous Agreement	Created Agreement to permit the installation of a Holding Tank. There is no template under the Building Code, so an agreement was created from scratch.	The CBO was able to bind the owners and collect security to facilitate the issuance of a building permit.

Project/Initiative	What it is	Benefit
Metrolinx land expropriation	Obtained by-law to authorize staff to administer expropriation of Town lands by Metrolinx to support improvements to rail transportation in the Town.	Expropriation resulted in approximately \$112,000 in revenue for the Town.
New Staff	Onboarding new Legal Assistant as approved by Council.	Legal Section now has additional resource to manage the increasing requests for title searches and registration of violation orders.
Development Review Section		
Critical Development Approvals	Approval of 96 key residential, community facility and ICI development applications over the 4 year term, including sites such as: • McGibbon (Georgetown) • Trafalgar Meadows (Georgetown) • Remington Adult Lifestyle Community (Georgetown) • 47 Maria Street (Acton) • Conestoga Cold Storage (Premier Gateway) • Enbridge Gas Office Building (Premier Gateway) • Halton Region Police Station (Premier Gateway) • Amico Memorial Area Phase 2 (Georgetown) • 12, 22 & 24 Dayfoot Drive (Georgetown) • Bishop Court Subdivision Phase 2 (Glen Williams) • Bentall GreenOak (Premier Gateway) • Mattamy Sales Centre & Model Homes (Vision Georgetown) • Rice Group Urban Boundary Expansion and development applications at 9094 Regional Road 25 • Georgetown West Catholic Elementary School (60 Berton Blvd., Georgetown) • 17 Guelph Street (Georgetown) • Bruce Trail consent application approvals	Represents application fees/revenues collected by the Town. Approval represents an opportunity for residential, commercial, community and employment related growth, which leads to collection of Development Charges and increased assessments.

Project/Initiative	What it is	Benefit
Committee of Adjustment & Consent	The Committee of Adjustment is an independent body appointed by Council to hold public hearings to review and decide on two main types of applications: • Minor Variances: Requests for small exceptions or relief from the Town's Zoning By-law (eg. building height, driveway width, or setbacks) • Consents (Land Severances): Requests to divide a piece of land to create a new lot, adjust property lines, or create easements.	168 decisions issued by the Committee of Adjustment for Minor Variance and Consent applications since the start of 2023. Total revenues received from January 2023 to date = \$809,145.
Policy Section		
OP Review	Council endorsed the final Policy Directions Report, which allows the project team to conclude Phase 3 and initiate the drafting of the new Official Plan and land use schedules.	As a legislative requirement, the Official Plan review will result in an updated policy framework that aligns with Provincial policy, incorporates best practices, and ensures the Town is well positioned to accommodate growth and development through to 2051.
Approval of several Secondary Plans	A number of Secondary Plan studies were adopted by Council and approved by Halton Region throughout this term of Council. These include: • Vision Georgetown Secondary Plan (including OLT approval of Secondary Plan appeals) • Premier Gateway Phase 2B Employment Area Secondary Plan (including OLT approval) • Stewarttown Secondary Plan (includes Council adoption and Region approval of the Stewarttown Secondary Plan. Advanced OLT mediation of the plan post appeal by the developer) • Southeast Georgetown Secondary Plan	These Secondary Plans establish a detailed land use plan and policy framework that will guide the future development of each of the growth areas.

Project/Initiative	What it is	Benefit
Advancement of several Secondary Plans, Terms of References and Policy Studies	Council has approved a number of Terms of References, Financial Agreements and advancing land use scenarios for new growth areas and key intensification corridors throughout the term. These include: • Guelph Street Corridor Secondary Plan Project (endorsed Preferred Land Use Scenario) • Georgetown GO Station Area/ Mill Street Corridor Secondary Plan (includes adoption of OPA 63 for the Protected Major Transit Station Area) • Georgetown Expansion Lands Secondary Plan (approval of ToR and Financial Agreement) • Premier Gateway Phase 3 West Secondary Plan (approval of ToR and Financial Agreement) • Acton Downtown/Major Transit Station Area Secondary Plan (approval of ToR)	Once approved, these Secondary Plans will provide a framework for redevelopment and intensification for specific growth areas in Georgetown, establish a framework for development within the Georgetown Expansion lands, including the future hospital lands, ensure the Town maintains an adequate supply of employment lands to support growth and accommodate employment uses to 2051 and guide redevelopment and intensification surrounding the Acton GO Station
Cultural Heritage Strategy	Completion and Council adoption of the Town's Cultural Heritage Strategy (originally referred to as the Cultural Heritage Master Plan).	The Cultural Heritage Strategy provides the long-range strategic direction for the Halton Hills heritage program.
Bill 23 Heritage Strategy	Developed a "Bill 23 – Heritage Strategy" including prioritization criteria for the Town's Heritage Register which was unanimously supported and adopted by Council in Spring 2023.	This approval allowed staff to initiate documentation, research and evaluation of the Town's Heritage Register of over 700 properties in order of their prioritization.
Heritage Designations	Anticipate a total of 113 Council approved heritage designations since 2023.	This demonstrates significant progress in implementing the Bill 23 Heritage Strategy and strengthening the long-term protection and conservation of the Town's Cultural Heritage Resources.

Community Services

Project/Initiative	What it is	Benefit
Economic Development		
2025 Invest Halton Hills Annual Report	A comprehensive Annual Report highlighting key economic development initiatives, activities, and achievements in 2025 that attract non-residential assessment, municipal revenues and local jobs.	Demonstrates significant economic development and non-residential attraction progress, and highlights activities that support existing businesses, attract non-residential investments, local jobs, and promote Halton Hills as a prime investment destination.
Business Concierge Program	A program that provides tailored and strategic support to major non-residential investors.	Supported 12 current and upcoming major non-residential investments – representing a potential \$2 billion investment in Halton Hills, 9,000,000 sq.ft. of development and about 5000 jobs.
New Economic Development Strategy	Completed implementation of the Foreign Direct Investment Strategy (2020) and Economic Development Strategy (2021) to attract non-residential investments. Work began in 2026 on preparing a new Economic Development Strategy.	Establishes an updated strategic direction to attract non-residential investment, jobs, and continues to strengthen the Town's competitiveness in a changing economic environment.
Guelph Street Revitalization	A June 2026 Roundtable event involving more than 30 participants, including the Mayor, members of Council, businesses, landowners, developers, investors, commercial real estate professionals, Task Force members, and Town staff. Developed and advanced implementation of the Guelph Street Revitalization workplan.	Generated stakeholder input to assist with advancing the redevelopment of the Guelph Street Corridor into a thriving commercial and mixed-use area.
Economic Development and Agricultural Officer	New position responsible for managing the Agricultural Roundtable and developing/advancing its workplan, engaging with the local agricultural community, and supporting the economic viability of the local agri-business sector.	Strengthens relationships with the agricultural community and supports the long-term economic viability of local agriculture and agri-businesses.
Community Improvement Plan (CIP)	The Community Improvement Plan (CIP) continues to demonstrate strong success, with 8 applications approved in 2026. One project has been completed and received funding, while seven approved projects are underway and seven additional applications are being reviewed. Collectively, the approved 2026 projects represent more than \$900,000 in private-sector investment and over \$170,000 in potential grant funding. Each \$1 in targeted CIP investment translates into about \$5 in private-sector investment.	Through targeted investments, encourages beneficial private-sector investments in properties and businesses while supporting eligible improvements, redevelopment, community revitalization, and thriving commercial/downtown areas.

Project/Initiative	What it is	Benefit
Visit Halton Hills Tourism Initiatives	Delivered tourism marketing, visitor engagement, industry outreach, event participation, influencer partnerships, regional advertising, seasonal itineraries, and visitor research. The Exclusive Perks Discovery Pass launched with 21 participating businesses. A new tourism website and Tourism Forum are in development.	Promotes local businesses, attractions, events, and experiences; encourages visitation and local spending; economic diversification, strengthens tourism-sector collaboration; and provides visitor data to inform future initiatives. Supports a thriving and vibrant community and high quality of life.
Business in Focus Magazine Feature	Participated in an interview resulting in an Invest Halton Hills feature in the August 2026 edition of Business in Focus Magazine, a North American digital business publication distributed to approximately 255,000 industry and government subscribers.	Increases awareness of Halton Hills among business executives, industry leaders, investors, target sectors and government decision-makers across Canada and the United States. Showcases Halton Hills as a prime economic development investment destination.
Facilities		
Recreation Facility Investment Roadmap	Comprehensive plan delivered to Council outlining the recommended pathway for facility refurbishment and new construction to address an existing and projected significant gaps in meeting the community's recreation needs. Council approved the Acton Indoor Pool Revitalization, Gellert Phase 2 Expansion, and the Eighth Line Park Expansion as the Town's recreation priorities.	Address aging and end of life facility infrastructure to ensure facilities are modern and properly maintained, and better meet community needs. Includes recommendations on required State of Good Repair (SOGR) expectations.
Asset Management	Completion of the Asset Management Information System (AMIS) project, and its transition into day-to-day operations. Asset management is a provincially legislated and core municipal responsibility. It is critical to efficiently and effectively managing the Town's nearly \$3 billion in assets.	Development and maintenance of legislated Asset Management Plans. Identification of required levels of service, risks and condition assessments, and integration with budget process. Efficient and effective management of the Town's nearly \$3 billion in assets and delivery of quality municipal services.
Corporate Energy Management	Develop and implement the Town's Energy Conservation & Demand Management Plan in compliance with provincial regulation.	Optimize corporate energy strategies and performance with a focus on efficient municipal operations.
Parks, Community Development and Environment		
Park, Playground and Trail Projects (2022-2026 Council Term)	Delivery of new outdoor community recreation facilities across Halton Hills, including major parks and parkettes, playground replacements and new playgrounds, skate and youth recreation features, trail projects, and major sports and recreation facility improvements. Projects include completed work and initiatives identified as in progress or under construction.	Expands and renews outdoor recreation opportunities across Acton, Georgetown, Glen Williams and Limehouse; improves access to parks, playgrounds, trails, youth recreation features and sports amenities; and supports active living and community use of public spaces.

Project/Initiative	What it is	Benefit
Supporting Community Events and Organizations	Supported community organizations, events, volunteers, and sport partners through the Community Grant Program, Sport Development Framework, Neighbourhood Engagement work, Community Volunteer Recognition and related initiatives. This season, over 40 third-party special events were supported, welcoming over 46,000 attendees. The Community Grant Program was updated to better meet community needs. The new Outdoor Sports Strategy strengthened collaboration with community sport organizations.	Supports a vibrant, connected, and welcoming community by helping local organizations deliver valuable events, programs, sport opportunities, and volunteer-led activities that bring residents together. Improves access to recreation and sport spaces. Supports local economic activity.
Green Infrastructure Asset Management Plan	Completed the Town's first Green Infrastructure Asset Management Plan, meeting provincial legislation. The plan will help ensure the effective/efficient management of the Town-owned green assets, including forests, wetlands, meadows, open water, street trees, park trees, garden beds, and manicured open spaces.	Effective/efficient management of green infrastructure to support a healthy natural environment, service delivery, adaptation, biodiversity, recreation, stormwater management, shade, air quality, and community well-being. Supports Halton Hills as a nature-rich character. Supports implementation of related initiatives, including the Fairy Lake Water Quality Study, Fairy Lake Revival, Acton SNAP, invasive species management, naturalization, tree planting, and broader asset-management planning.
Fairy Lake Water Quality Study Implementation & Environmental Stewardship	The Fairy Lake Water Quality Study Implementation Plan and the broader Fairy Lake Revival initiative, is a multi-year environmental stewardship project to improve Fairy Lake water quality, ecological health, and recreational experience. Actions relate to water quality monitoring, goose management, beach maintenance, invasive species management, shoreline naturalization, tree planting, stormwater improvements, and community programming.	Supports Halton Hills as a nature-rich community. Leverages partnerships with Credit Valley Conservation, Halton Region, the Black Creek Advisory Group, community groups, and residents.
Grants for Environmental Projects	Over the term, the Town has directly secured over \$1 million in grant funding for environmental projects from external sources.	Funded activities include: • Planting over 6000 trees • Establishing two pollinator meadows along roadsides • Removing over 5,000m² of phragmites • Invasive species removal at 2 natural areas • Hosting 5 environmental events, including Fairy Lake fishing derby • Technical studies to prioritize planting, restoration and invasive species management activities

Project/Initiative	What it is	Benefit
Recreation and Cultural Services		
Major Community Recreation Demands, Program Growth and Innovations	Since 2022, recreation programs have experienced major growth. Aquatics participation increased by 57%; fitness programming by 58%; and participation among residents aged 65+ has increased by 198%. Hillsview Georgetown has experienced a 64% increase in membership. Children's programs have grown by 115%. Youth Centre attendance has increased, with a 40% increase in gym usage.	Responds to growing community demand by expanding access. Recreation programs support residents' health and well-being. In light of the significant community demand for recreation programs, current Town facilities and programs are not able to meet demand.
Grants and Sponsorships	Securing grants/sponsorships/external funding to support recreation, culture, seniors' services, youth programming, and community well-being initiatives. The 4-year total (2022-2026) in secured grants is just over \$1.2 million.	Leverages external funding to support operations which helps reduce pressure on the tax base.
Seniors Centres	By 2031, 30% of Halton Hills' population will be over the age of 65. Over the past four years, the Hillsview Active Living Centres have experienced record growth in membership/programs/participation. Membership has increased by 70%, participation has increased by 433%, and facility usage is now at 98% capacity. Total membership at Hillsview Centres is now about 1500.	Supports healthy aging, social connection, and independence by providing more opportunities for older adults to participate in recreation, wellness, and community programs.
Youth Centres	Halton Hills Youth Centres have been recognized by the Province as a Youth Wellness Hub scale-up site. The Town has received \$50,000 per year since 2024 for three years to implement My Wellness Passport software, strengthening the ability to track, report, and evaluate youth wellness services and outcomes.	Improved Town ability to deliver coordinated, youth-centred wellness supports and measure service impacts.
Safe and Welcoming Halton Hills	Phases 1 & 2 of the Safe and Welcoming Halton Hills initiative are completed. Phase 3 is underway, focused on an implementation plan. In June 2026, Halton Hills hosted the 11th annual Halton Equity and Diversity Roundtable (HEDR) conference, with more than 200 participants.	Supports a welcoming workplace and community, improves access to Town programs and services, and outlines actions to guide long-term progress. Through the HEDR conference, generated local economic activity through visitor spending.
Culture Days 10th Anniversary 2025	In 2025, Halton Hills celebrated the 10th anniversary of Culture Days, with 200+ free arts/culture events, a 52% increase over previous years. About 12,000 people participated. Town was recognized with the Ontario Culture Days Spotlight Awards & ranked 1st in the small municipalities category.	Community pride, increased participation in arts/culture, and community connections. Increased visibility for local artists, attracted residents and visitors, and reinforced Halton Hills' reputation as a leader in culture among small municipalities.

Project/Initiative	What it is	Benefit
Public Art	Numerous artworks have been installed since 2022 through commissions such as Under Wraps, Bell Boxes, Murals & Banner Projects. A 2024 highlight is the 50th anniversary mural installed on the atrium windows of Town Hall - celebrating the Town's milestone anniversary, and its people, places, natural environment, and urban and rural character.	Enhances public spaces, strengthens community pride, creates placemaking, attracts cultural tourism, raises quality of life, and raises cultural participation by making art accessible in public spaces.