

Contact Information

Town of Halton Hills switchboard:

905-873-2600, plus an extension

Website: haltonhills.ca

Corporate Services	Ext.
Taxation	2242 2244
Marriage licenses: 905-873-2601	
Dog licenses: 905-873-2601	
Transportation & Public Works	Ext.
General infrastructure inquiries	2300
General planning inquiries	2900
Building permits	2925
Building inspections	2922
Design & construction	2300
Development engineering	2200
Public works	2603
ActiVan accessible transit	2617
Community Services	Ext.
General inquiries	2261
Parking enforcement	2926
Program registration & information	2275
Cemetery sales	2281
Facility booking	7722
Fire Department	Ext.
General inquiries	2107
Library	Ext.
Halton Hills Public Library	2511

Canine Control: 905-877-6235

Region of Halton: call 311 or toll-free at 1-866-442-5866
or visit: halton.ca/311

The Region is responsible for garbage pick-up, blue box, water, wastewater, housing, health services and more.

Town of Halton Hills Council:

Mayor	Rick Bonnette
Chief Administrative Officer	Brent Marshall
Regional Councillor, Wards 1 & 2	Clark Somerville
Regional Councillor, Wards 3 & 4	Jane Fogal
Ward 1	Jon Hurst, Michael Albano
Ward 2	Bryan Lewis, Ted Brown
Ward 3	Moya Johnson, Wendy Farrow-Reed
Ward 4	Bob Inglis, Ann Lawlor



2020 Municipal Taxpayer Information

Delivering value in uncertain times



Message from Mayor Rick Bonnette

At the Town of Halton Hills, we deliver essential programs and services that residents and businesses rely on each and every day and we take that role very seriously.

Annually, we are tasked with delivering a budget that provides for today's service and infrastructure needs, while also planning for tomorrow.

In December 2019, Town Council approved the 2020 Capital Budget with a proposed levy increase of 3.1 per cent, representing a 0.8 per cent decrease over 2019. This budget balances fiscal stewardship with the maintenance of our core services, ongoing investments in our assets and solid financial management practices including the repayment of debt and the building of reserves.

Traditionally, we have been able to stay the course and address unexpected service pressures through an ongoing practice of identifying and enacting efficiencies. Remaining



agile and proactive is part of our commitment to tax payers. But in these unprecedented times all of us are taking measures to address the COVID-19 pandemic. The Town is facing service delivery challenges unlike any we have faced before and issues regarding economic recovery, growth and community vitality are top of mind.

The onset of the coronavirus has forced us to review budget priorities and allocate resources in order to respond to the daily needs of the community and all levels of government. We are assessing our capital program according to what the Province has mandated as essential service delivery and we are redeploying staff to meet ever changing needs. As a result, some budget directives and capital projects may be reprioritized or delayed as we continue to focus our efforts on keeping the community operating and safe.

Our commitment to you is that we will continue to deliver essential services in a fiscally sound manner, while providing ongoing communication and the transparency you have come to expect from the Town as we work our way through this pandemic.

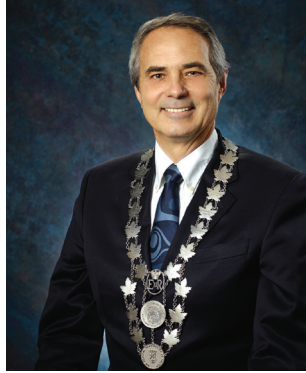
Stay healthy and stay safe.

Mayor Rick Bonnette
905-873-2600, ext. 2340
mayor@haltonhills.ca

Message from Regional Chair Gary Carr



2020 is certainly a year we will not forget and it is my hope that you and your loved ones are keeping safe and healthy during COVID-19. If you or someone you know needs information about financial assistance or community supports for residents or businesses, please visit halton.ca



Halton Region delivers high-quality programs and essential services while making strategic investments to help build healthy, complete communities. We have been able to maintain services that help residents and businesses grow and succeed, while keeping property tax increases at or below the rate of inflation.

The Region's 2020 Budget and Business Plan includes a 1.7 per cent property tax increase for Regional services. When combined with Halton Regional Police Service's 2.5 per cent tax increase, the overall Regional property tax increase is 2.0 per cent. The 2020 Budget maintains service levels and provides Regional investments in priority areas, including:

- Road operations, including funding to support the state-of-good-repair needs, resurfacing and maintenance;
- Strengthening resident care for older adults living in long-term care;
- The Burlington Beach Waterfront Master Plan;

- Paramedic Services;
- Waste management;
- Employment and social services; and
- programs that support the health, safety and well-being of Halton residents through increased investment through the Halton Region Community Investment Fund.

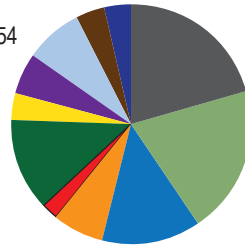
Property taxes help to fund these important programs and services, such as our \$2.0 billion, 10-year tax capital plan for Regional infrastructure. Our prudent, forward-looking financial planning principles have earned us a top credit rating for over 30 years, demonstrating our commitment to ensuring top value for your taxpayer dollars.

By investing for today and tomorrow, we help keep Halton a great place to live, work, raise a family and retire. To learn more about the 2020 Budget, visit halton.ca

Gary Carr
Regional Chair

2020 Costs of Regional Services for \$100,000 of Current Value Assessment in Halton Hills

- Road Operations \$36.46
- Waste Management Services** \$35.16
- Public Health & Paramedic Services \$23.54
- Services for Seniors \$12
- Employment & Social Services \$4.19
- Housing \$21.95
- Children's Services \$6.50
- Planning & Economic Development \$9.71
- Other Services \$13.44
- Conservation Authorities & Heritage \$7.14
- Property Assessment \$5.99



** Costs apply to services to urban residents, rural residents charged for applicable rural services only.

General Taxpayer Information

Tax Bill Information

Tax bills are issued twice per year. The interim tax bill mailed earlier this year, included two remittance stubs with installment due dates of February and April. The final tax bill also has two installment dates. Due to COVID-19 the Town will be offering temporary relief by changing the original due dates (June 26, 2020 and September 28, 2020) and extending them to August 27, 2020 and October 28, 2020, giving taxpayers more time to pay. Please include the applicable remittance stub with your payment.

Taxes are calculated by multiplying the assessment value of your property by the applicable tax rate(s). The applicable tax code(s) for your property and the tax rate for that code(s) is shown on your tax bill. A complete list of tax codes and rates can be found on the Town's website at: haltonhills.ca/tax/rates.php

Halton Region Older Adults Property Tax Deferral Program

Halton Region's Older Adults Property Tax Deferral Program allows older adult homeowners with low incomes to defer their property taxes, interest free, until their circumstances change. The program helps participants stay in their homes longer, contributing to healthy aging while enhancing their overall quality of life. Applications must be submitted to the Town no later than September 30. For eligibility criteria and program details, please dial 311 or visit: halton.ca

Assessment Information

Municipal Property Assessment Corporation (MPAC) is responsible for administering property assessments. The last assessment update was based on a valuation date of January 1, 2016. Assessment increases have been phased in over four years (2017-2020). Assessment decreases took effect immediately. The Province has postponed the 2021 reassessment due to COVID-19.

For inquiries regarding your assessment, please call toll-free 1-866-296-MPAC (6722) or visit: mpac.ca or write to: Municipal Property Assessment Corporation Post Office Box 9808, Toronto, ON M1S 5T9

Information for Internet Users

Current tax information and application forms for various programs are available on the Town's website at: haltonhills.ca/tax

Address/Ownership Changes

If your mailing address has changed or the ownership of the property has changed, please notify the Town's Revenue and Taxation Division by fax at **905-873-2347** or by email to taxdepartment@haltonhills.ca

Payment Options:

By mail:

Cheques post-dated for the due dates are accepted. To avoid late payment charges, please ensure payments reach our office by the due date. Make cheques payable to: 'Town of Halton Hills' and send your payment to: Town of Halton Hills, (Revenue & Taxation Division) 1 Halton Hills Drive, Halton Hills, ON L7G 5G2

In person:

While Town Hall is closed due to Covid-19, tax payments (cheques only) can be paid in-person using the secure drop-box at the front of Town Hall. Visit haltonhills.ca for updates on property tax information and payment options.

By telephone banking or internet banking:

Check with your financial institution for more information.

By credit card online only:

To make a credit card payment go to: paytm.ca or plastiq.com (third party payment service providers).

Pre-authorized tax payment plan:

There are two plans to choose from:

Due date plan: Payments are withdrawn from your bank account on the regular tax due dates as shown on the tax bill.

Monthly plan: Payments are withdrawn from your bank account on the third last business day of each month for ten (10) months from January to October.

Payment notices are mailed in June confirming the monthly payment amount and withdrawal dates.

You are eligible to join one of the two plans if your tax payments are up to date and your property is fully assessed. If you have taxes in arrears, they must be paid prior to enrollment.

Application forms are available at haltonhills.ca/tax, or at Service Halton Hills.

Accounts in Arrears

The Town also offers a Pre-authorized Payer Defined Plan for accounts in arrears. Please contact the Revenue & Taxation Division at ext. **2242**

Late Payment Charges

Payments must reach our office by the due date. A late payment charge will be added to unpaid taxes on the first day of the month following the tax due date and on the first day of each subsequent month as long as the taxes remain unpaid.

Returned Payments

Dishonoured payments will be charged \$45 and the fee will be added to your tax account.

For additional information on Tax Deferral, Rebate Programs and newly built properties, please visit: haltonhills.ca/tax

