

ACTIVAN UPDATES

Effective July 6, 2020:

ActiVan will be reinstating fares after a 3-month freeze during COVID-19.

Monday to Friday (7 a.m. - 5 p.m.)

One ticket each way
or \$3 cash fare each way

Monday to Friday (5 - 11 p.m.)

one ticket + \$1 each way
or \$4 cash fare each way

Weekends (7 a.m. - 11 p.m.)

one ticket + \$1 each way
or \$4 cash fare each way

The Town is committed to keeping residents and staff safe and have made some changes to better protect our riders and drivers:

- Face coverings or non-medical face masks are **mandatory** for all passengers when on transit.
- Driver barriers and fare boxes are being installed on vehicles.
- Vehicle seats have been sectioned off and passenger capacity has been reduced to ensure physical distancing.
- Daily cleaning and disinfecting has been increased.
- Clients calling to book rides will be asked a number of pre-screening questions related to COVID-19.

ACTIVAN BOOKING OFFICE HOURS:

Monday - Friday
7 a.m. - 6 p.m.

Bookings required 48 hours prior to travel to ensure a scheduled pickup time. Trips may be booked as early as 30 days in advance.

Call 905-702-6435 to book

Please note: ActiVan transportation services and the ActiVan booking office do not operate during statutory holidays.



QUESTIONS ABOUT ACTIVAN?

Contact us at 905-702-6435
or visit haltonhills.ca/transit

For public health-related information on COVID-19 contact Halton Region at 311 or visit halton.ca/covid19

ActiVan
Special Edition *Bulletin*



 TOWN OF
HALTON HILLS

haltonhills.ca/transit

PURCHASE TICKETS

Tickets for ActiVan and taxi scrip programs can be purchased at the following locations:

- Georgetown Lotto inside Georgetown Market Place, 280 Guelph Street, Georgetown.
- By appointment only at Robert C. Austin Operations Centre, 11620 Trafalgar Road, Georgetown. Call 905-702-6435. SPLIT passes also available at this location (by appointment only).

Taxi Scrip

Taxi scrip tickets are valid for rides with the following companies:

- EZ Taxi 905-873-9900*
- GTown Taxi 905-873-2222*
- McKab Taxi 905-877-1234

* *Wheelchair accessible vehicle available.*

Subsidized Transit Options

Get help with transit cost with Subsidized Passes for Low Income Transit (SPLIT). These passes subsidize eligible Halton Hills residents for a portion of their local travel expenses. Users qualify for SPLIT if they are:

- Registered with ActiVan or the Taxi Scrip Program as low income users;
- Receiving assistance from Ontario Works or the Ontario Disability Support Program;
- Government and privately sponsored refugees.

For questions or to apply for the SPLIT pass, call Halton Region at 311 or toll free at 1-866-442-5866

ACTIVAN'S RESPONSE DURING COVID-19

Since the onset of COVID-19, the Town has been committed to the health, safety and wellbeing of our riders. The following is a timeline of the temporary changes ActiVan made to better serve the community during uncertain times:

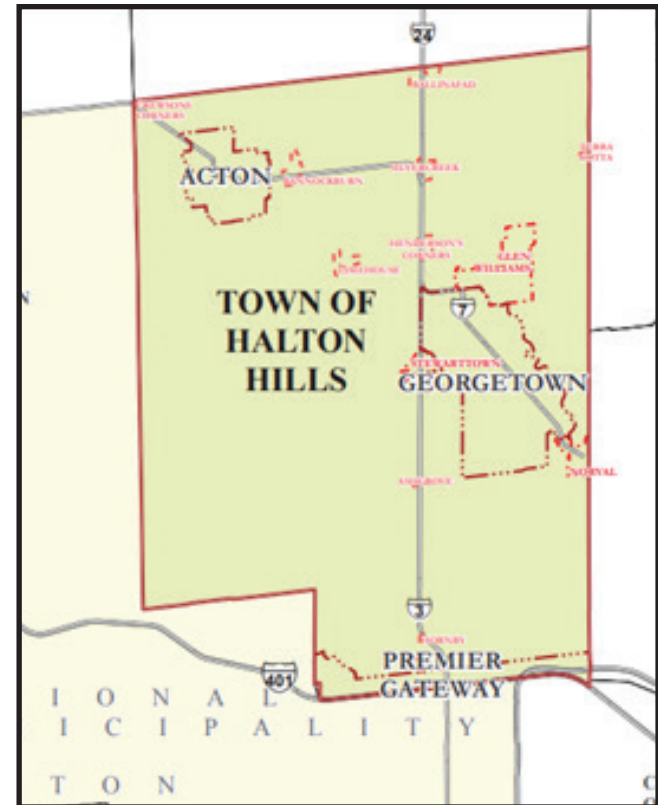
- **March 30, 2020** – The Town temporarily waives select ActiVan fees and increases safety and sanitation measures. Waiver does not apply to Taxi Scrip or Youth Taxi Scrip.
- **April 15, 2020** – ActiVan begins temporarily accepting new client registrations by phone for seniors and persons with disabilities due to facility closures. All applicants processed over the phone are eligible for use of ActiVan services as a temporary client until December 31, 2020.
- **April 20, 2020** – Passengers travelling on with ActiVan are requested to wear non-medical masks or cloth face coverings as much as possible while travelling. Learn more about non-medical mask standards as outlined by the Government of Canada.
- **July 6, 2020** - ActiVan reinstates fares after a 3-month freeze and implements new public health protocols, see 'ActiVan Updates' section on reverse side.

GENERAL INFORMATION

ActiVan Boundaries

ActiVan travels anywhere within the municipal boundaries of Halton Hills.

Whether it is for a medical appointment or a social program, ActiVan will provide convenient, specialized transportation. Call 905-702-6435.



Lost and Found

Call the Activan booking office at 905-702-6435 for any lost or missing items. Remember to check your seat before leaving the ActiVan to ensure you have not left anything behind.