

SUBSIDIZED PASSES FOR LOW INCOME USERS (SPLIT)

Need help with the cost of getting to and from work, school or appointments? The **SPLIT** Pass program subsidizes the cost of monthly taxi scrip coupons for low income registered users in Halton Hills. **SPLIT** passes are available for anyone who qualifies; including individuals who receive assistance from Ontario Works or Ontario Disability Support Program and sponsored refugees.

When applying through the **Halton Region** you will be asked for:

- Your most recent Notice of Assessment
- Photo ID
- Your ActiVan registration card

Once you are approved you may purchase one of the following options once per month at 50 per cent of the regular cost:

- 2 Sheets of ActiVan tickets
- 4 sheets of ActiVan tickets
- 4 booklets of Taxi Scrips

For more information or to apply for **SPLIT** contact the **Halton Region** at 311 or toll free at 1-866-442-5866.



RULES & SAFETY TIPS

- No Scent Policy on board
- If travelling in a scooter, you will be required to transfer from your scooter to a seat
- Seatbelts must be worn at all times
- Maximum 4 bag limit per passenger
- Personal items may not be left on-board between trips
- Drivers are not permitted to carry personal items
- Drivers cannot make unscheduled stops
- Drivers are not permitted to enter a clients' residence
- Wheelchairs and scooters must have functioning brakes

The Town of Halton Hills

1 Halton Hills Drive
Halton Hills, ON. L7G 5G2

Tel: 905-702-6435

Fax: 905-873-8192

Email: Activan@HaltonHills.ca

Web: www.HaltonHills.ca/transit

ActiVan



WHAT IS ACTIVAN?

ActiVan is a door-to-door specialized transportation service for seniors age 65 and older and for persons of disabilities living in Halton Hills.

In order to travel with ActiVan, you must be a registered user. For information on how to apply call **905-702-6435** or visit www.HaltonHills.ca/transit.

WHERE & WHEN CAN I TRAVEL?

Clients are able to travel anywhere within the municipal boundaries of Halton Hills during regular service hours—7 days a week; 7:00 a.m. to 11:00 p.m.

The ActiVan accessible vehicle is available for travel Monday to Friday 7:30 a.m. to 6:00 p.m. and weekends 8:00 a.m. to 4:00 p.m.

Whether it be for social visits or medical appointments, ActiVan is there to provide specialized transportation solutions for you.



WHAT DOES THE ACTIVAN COST?

Monday to Friday between the hours of 7:00 a.m. to 5:00 p.m. = one ActiVan ticket each way (equivalent to \$3 each way)

Monday to Friday, between 5:00 p.m. to 11:00 p.m. = one ActiVan ticket + \$1 each way (equivalent to \$4 each way)

Weekends = one ActiVan ticket + \$1 each way (equivalent to \$4 each way)

No show and late cancellations (three hours prior to travel) will be marked as an unpaid trip. You will be responsible for repayment to maintain an up-to-date account balance.

MAGNUSMODE



MagnusCards is a fun and FREE app that empowers and aids people as they engage in a variety of everyday activities such as riding the ActiVan or taxi. Each digital guide combines step-by-step instructions to practice and prepare for activities beforehand. ActiVan patrons and caregivers can get started by downloading the FREE MagnusCards App to a mobile device or tablet. This is one more tool that ActiVan can offer in support of creating an accessible world.

HOW DO I BOOK A RIDE WITH THE ACTIVAN?

Call the ActiVan booking office at **905-702-6435, open 7 days a week from 7:00 a.m. to 8:00 p.m.** to make travel arrangements.

Bookings must be made the day prior to requested travel. Trips may be booked as early as 7 days in advance.

Have the following details ready when booking your trip:

- Date and time you wish to travel; both pick-up and return
- The exact address of your destination
- Advise the booking office if you are travelling with a caregiver
- The type of mobility aid you will be carrying on-board



HOW CAN I BE PREPARED FOR MY ACTIVAN TRIP?

Clients must be ready and waiting ten (10) minutes prior to your scheduled pick-up time at the nearest accessible entrance. Your ride may arrive at any time during the pick-up window. Be prepared to wait up to twenty (20) minutes.

Rides are not considered late until ten (10) minutes after your scheduled pick-up time. ActiVan aims to accommodate as many clients as possible. As a result, you may be on an ActiVan vehicle for up to ninety (90) minutes.

INCLEMENT WEATHER

During inclement weather, a delay or cancellation in service may be necessary.

For up-to-date information regarding delays or cancellations, call the ActiVan booking office at **905-702-6435** or visit- www.haltonhills.ca.

WHERE CAN I PURCHASE ACTIVAN TICKETS?

Gellert Community Centre
10241 Eighth Line, Georgetown
Tel: 905-877-4244

Georgetown Marketplace Lotto
280 Guelph St., Georgetown

- Halton Hills Public Library**
- 9 Church St., Georgetown
Tel: 905-873-2681
 - 17 River St., Acton—Tel: 905-873-2681

- Hillsview Active Living Centre**
SPLIT PASS available at this location
- 318 Guelph St. E., Georgetown
Tel: 905-877-6444
 - 416 Queen St. E., Acton
Tel: 519-853-5951

Links2Care
47 Mill St. E., Acton - Tel: 519-853-3310

Mold-Masters SportsPlex
221 Guelph St., Georgetown
Tel: 905-877-8488

Robert C. Austin Operations Centre
SPLIT PASS available at this location
11620 Trafalgar Rd., Georgetown
Tel: 905-702-6435

Town of Halton Hills
1 Halton Hills Dr., Georgetown
Tel: 905-873-2600