

# Ice User's Meeting Agenda Thursday May 9, 2024 **Microsoft Teams Meeting** 1:00 pm

### Purpose:

To review operational issues related to the use and enjoyment of recreational facilities with key seasonal users to ensure a high level of customer service.

### **Agenda Items:**

## 1. Scheduling of Facilities

- Season start and end dates
- Closures (Closed Statutory Holidays)
- Facility Allocation Policy
- Payment procedures
- Cancellation policy
- 2024/25 Facility Rates

#### 2. Exclusions

- Dates of tournaments and special events
- Construction or maintenance closures

## 3. Facility Development and Capital Works Program

Current year approved works

#### 4. Identification of New Business/Other Items

- Scheduling
  - Ice Resurfacing Times
  - Flood Times
  - Curfews
  - Assigning changerooms
  - Game times and notifications
- Minor Group Coach and Team Official Manual
- Helmets
- Live Ice Availability
- August Ice Availability
- Rink Dividers
- Hockey Nets
- Dropping pucks on ice during ice resurfacing
- Storage
- Advertising Opportunities
- Deliveries & Pick-Ups

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- 5. New Business/Discussion
- 6. Adjournment